

Hail Damage? Here's what to do next:

- **1-Call your insurance <u>claims</u> department**. The number should be on your insurance card. Unless you have State Farm, don't call your agent. If you had any branches hit your vehicle, say storm damage, not just hail damage. Go to iowadents.com/hail for a printable hail worksheet for your claim.
- **2-Get a claim number and find out their estimate process.** Some companies require you to get an estimate through them while others want you to get an estimate at the repair shop of your choice. Sometimes they will send you to a direct repair facility that they have a deal with but in the end it is by law, <u>your</u> choice where to have your vehicle repaired.
- **3-If there is glass damage, let your insurance company know right away.**Depending on your insurance company, they may have glass replacement providers that can take care of your glass before the hail repairs. Go ahead and get your vehicle in safe drivable condition so you are out of it for the shortest time possible.
- **4-Send us your information.** If you have an estimate from your insurance company, send us a copy of their estimate at dapperdentrepair@gmail.com. We will get in touch with you and get you on our schedule. Repair time will vary based on the extent of damage.. Once you are scheduled, set up your rental car or alternate transportation. If you need an estimate from us, call us at 615-857-3600 to schedule. Estimates take roughly an hour to an hour and a half.